

June 13, 2018

On behalf of all of us at CivicPlus, I would like to welcome you to our CP Family and thank you for your business. Our acquisition of Virtual Town Hall Holdings, LLC dba Virtual Towns and Schools represents an exciting opportunity to offer you the same great support, continued delivery of commitments, and access to our integrated suite of technology solutions developed exclusively for local government.

As part of this acquisition, Virtual Towns and Schools has assigned its rights and delegated the performance of its duties as outlined in your original contract to CivicPlus. We are confident that you will not only continue to receive the exceptional service you are accustomed to from Virtual Towns and Schools but that you will soon value your place in our CP Family.

As part of our mission to make local government work better, CivicPlus is excited to add Virtual Towns and Schools' CMS offering to our line of citizen engagement and content delivery solutions. We look forward to continuing to enhance your current solution to ensure we continue to meet the evolving content management needs of your community.

You will continue to work with your current point of contact for any support needs. If you have any questions regarding your new billing procedures or potential tax accountability, please contact our accounting department by calling 888-228-2233 ext. 291 or e-mail accounting@civicplus.com.

Again, thank you for your business. We look forward to working with you.

Sincerely,

CIVICPLUS, INC.



Brian Rempe, President



June 13, 2018

To All VTS Clients:

VTS is very pleased and excited to announce we have been acquired by CivicPlus®, a leading national provider of integrated technology solutions for local governments. Operating as an independent entity within the CivicPlus® family will allow us to provide the same quality services and customer support you have come to expect.

We recognize in situations like this there is often a concern about the impact this could have on existing clients. ***Rest assured our products, our support team, our staff, and our pricing will not change.***

The combination of our two companies creates a dominant position in the Northeast region and gives us the financial strength and ability to invest in even more research and development. Combining the two companies will allow both VTS and CivicPlus® to expand and strengthen their individual offerings.

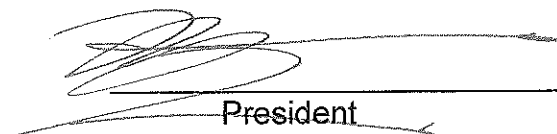
Please know that every member of the combined VTS and CivicPlus® team is committed to ensuring that our partnership enhances the quality of products, professional services, and customer support you already experience today.

CivicPlus is a leading national provider of online services to the government sector, with over 3,500 clients. Currently, over 55,000 local government employees use their software solutions, which are interacting with more than 60 million citizens. For more information, visit: www.civicplus.com.

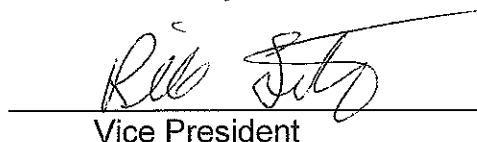
In the weeks ahead, we will send out more information about the benefits of our new organization. Should you have any questions, please feel free to reach out to VTS staff as you have in the past.

Yours truly,

Millard Rose


President

Bill Letsky


Vice President

Keeping You Ahead of Rising Expectations