



November 16, 2017

Board of Selectmen
Town of Allenstown
16 School Street
Allenstown, NH 03275

RE: Important Information—Price Changes

Dear Chairman and Members of the Board:

We are committed to delivering the entertainment and services our customers in your community rely on today, and the new experiences they will love in the future. As we continue to invest in our network, products and services, the cost of doing business rises. Among our largest increasing costs are the fees we pay to programmers so that we can continue to offer the best in entertainment, news and sports. As a result, starting December 20, 2017 prices for certain services and fees will be increasing, including the Broadcast TV Fee and Regional Sports Fee. A copy of the notice customers will be receiving is enclosed.

While some prices may have increased, we are always investing in technology to drive innovation. We are working hard to bring our customers great value every day and exciting new developments in the near future, including the following.

- The most TV shows and movies available On Demand
- Innovative X1 Voice Remote that makes searching for shows and movies easier
- Self-service options to save our customers time and adapt to their schedule
- Access to Netflix and YouTube content on XFINITY X1
- America's best internet provider, according to Speedtest.net
- The fastest internet and the most WiFi coverage throughout customers' homes
- A new way to personalize and control home networks with Xfinity xFi

A copy of the notice customers will receive with their bill after November 19, 2017 is enclosed. We know you may have questions about these changes. If I can be of any further assistance, please contact me at 603-224-1871, ext. 202.

Sincerely,

Bryan Christiansen

Bryan Christiansen, Sr. Manager
Government & Regulatory Affairs

Enclosure: Customer Notice

IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

Allenstown, Anrtim, Boscawen, Bow, Canterbury, Chichester, Concord, Epsom,
Henniker, Hillsborough, Hopkinton, Loudon, Northfield (Service availability limited to certain areas of the Town) & Pembroke, NH

Effective December 20, 2017

We hope you are enjoying your Xfinity services.

As a Comcast employee who lives and works in your area, I am proud of the improvements we continue to make to bring you the best in entertainment and communications. There are many options out there, and I appreciate you choosing us as your provider.

As we continue to invest in our network, products and services, the cost of doing business rises. You may also be aware that we pay increasing programming fees to offer the best in entertainment, news and sports and they are among our largest costs. As a result, certain services and fees will be increasing in the next month or so.

We are providing this information in advance so you can plan accordingly. Please see the following pages in this bill for details on upcoming price changes in your area. For more information on the ways your bill can change and specifics on charges, visit xfinity.com/pricechanges.

You have my commitment that we will always work to bring you the best value for your services.

Thank you for being an Xfinity customer.

Tracy Pitcher
Regional Senior Vice President

If you are currently receiving services on a promotional basis, under a minimum term agreement associated with a specific rate, or in the guaranteed period of one of our SurePrice plans, the prices for those specific services will not be affected during the applicable period. However, equipment charges, taxes and fees, including Broadcast TV Fee and Regional Sports Network Fee, are subject to change.

Allenstown, Anrtim, Boscawen, Bow, Canterbury, Chichester, Concord, Epsom, Henniker, Hillsborough, Hopkinton, Loudon, Northfield (Service availability limited to certain areas of the Town) & Pembroke, NH

87732000 (1500, 1510, 1520, 1530, 1540, 1550, 1560, 1570, 1580, 1590, 1670, 1680, 1700)

We're working hard to bring you great value every day, and exciting new developments in the future.

- Xfinity Mobile
- Xfinity xFi delivers the control and coverage you need for your home WiFi
- The most WiFi hotspots nationwide
- Watch thousands of TV shows and movies with Xfinity On Demand
- Xfinity Stream app – live TV and sports on the go
- Simple, easy and fast account management with Xfinity My Account
- YouTube on X1 plus more apps coming soon

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Services & Pricing

Effective January 1, 2018

1-800-XFINITY | xfinity.com

ALLENSTOWN, NH

Anrtim, Boscawen, Bow, Canterbury, Chichester, Concord, Epsom, Henniker, Hillsborough, Hopkinton, Loudon, Northfield (Service availability limited to certain areas of the Town) & Pembroke, NH

BUNDLED PACKAGES^{1,2}

QUAD PLAY PACKAGES

QUAD PLAY PACKAGE PRICING BELOW IS ADDITIONAL TO TRIPLE PLAY PACKAGE PRICING

with Secure add ³	\$39.95
For SurePrice add ⁴	\$35.00

TRIPLE PLAY PACKAGES

Starter XF Triple Play Bundle Includes Digital Starter for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$153.49
SurePrice⁵	\$124.99
Preferred XF Triple Play Bundle Includes Digital Preferred for primary outlet, Performance Pro Internet and XFINITY Voice Unlimited	\$166.49
SurePrice⁵	\$144.99
HD Preferred XF Triple Play Bundle Includes Digital Preferred and Starz [®] for primary outlet, HD Technology Fee, Performance Pro Internet and XFINITY Voice Unlimited	\$176.49
SurePrice⁵	\$154.99

HD Preferred Extra XF Triple Play Bundle

Includes Digital Preferred, Showtime [®] , Starz [®] , The Movie Channel [®] and Streampix for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$193.49
SurePrice⁵	\$174.99

HD Premier XF Triple Play Bundle

Includes Digital Premier, Streampix and DVR Service or AnyRoom DVR Service for primary outlet, HD Technology Fee, Blast! Internet and XFINITY Voice Unlimited	\$221.49
SurePrice⁵	\$194.99

HD Complete XF Triple Play Bundle

Includes Digital Premier, Streampix, Sports Entertainment Package and DVR Service or AnyRoom DVR Service for primary outlet, Service to Additional TV on up to 3 TVs, HD Technology Fee, Blast! Internet, Internet/Voice Equipment Rental and XFINITY Voice Unlimited	\$251.49
SurePrice⁵	\$224.99

XFINITY LATINO TRIPLE PLAY PACKAGES

Economy Plus Latino Triple Play

Includes Economy Plus Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$140.99
SurePrice⁵	\$124.99

Starter Latino Triple Play

Includes Starter Latino TV for primary outlet, Performance Pro Internet, XFINITY Voice Unlimited and Carefree Minutes Latin America 300.	\$148.49
SurePrice⁵	\$134.99

XF TRIPLE PLAY PACKAGE REWARDS / XFINITY LATINO TRIPLE PLAY PACKAGE REWARDS

	Regular Price	Starter XF, Starter Latino	Preferred XF, Preferred Latino	HD Preferred XF, Preferred Extra Latino	HD Preferred Extra XF	HD Premier XF ⁶	HD Complete XF ⁶
HBO [®]	\$15.00	\$15.00	\$15.00	\$15.00	\$15.00	Included	Included
Showtime [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Starz [®]	\$12.00	\$12.00	\$12.00	Included	Included	Included	Included
Cinemax [®]	\$12.00	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included
The Movie Channel [®]	\$12.00	\$12.00	\$12.00	\$12.00	Included	Included	Included
Sports Entertainment Package ⁸	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Streampix ²³	\$4.99	\$4.99	\$4.99	\$4.99	Included	Included	Included
DVR Service ⁹	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
AnyRoom DVR Service ¹⁰	\$10.00	\$10.00	\$10.00	\$10.00	\$10.00	Included	Included
Service to Additional TV ¹¹	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included for three additional TVs
HD Technology Fee ¹²	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	\$9.95	Included
Blast! Speed Upgrade	\$79.95	\$18.00	\$18.00	\$18.00	Included	Included	Included
Extreme Pro Speed Upgrade ³⁴	\$99.95	\$25.00	\$25.00	\$25.00	\$7.00	\$7.00	\$7.00
Gigabit Speed Upgrade ³⁴	\$104.95	\$30.00	\$30.00	\$30.00	\$12.00	\$12.00	\$12.00
Gigabit Pro Speed Upgrade ^{34,35}	\$299.95	\$238.00	\$238.00	\$238.00	\$220.00	\$220.00	\$220.00

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

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Zee TV (South Asian)	\$14.99
SIC International (Portuguese)	\$9.99
TV Globo (Portuguese/Brazilian)	\$19.99
PFC (Portuguese/Brazilian)	\$19.99
TV Globo & PFC (Portuguese/Brazilian)	\$24.99

PAY-PER-VIEW AND ON DEMAND SUBSCRIPTION SERVICES²⁰

Eros Now On Demand	\$12.99
Eros Now On Demand w/a South Asian international selection	\$9.99
here! TV On Demand	\$7.99
The Jewish Channel On Demand	\$6.99
Disney Family Movies On Demand	\$5.99
Gaiam TV Fit & Yoga On Demand	\$6.99
Lifetime Movie Club On Demand	\$3.99
History Vault On Demand	\$4.99
Kidstream On Demand	\$4.99
Grokker Yoga Fitness On Demand	\$6.99
UP Faith and Family On Demand	\$4.99
Anime Network On Demand	\$6.99
Stingray Karaoke On Demand	\$6.99
DOGTV On Demand	\$4.99
Gaia On Demand	\$9.99
AMC Premiere On Demand	\$5.99
FX+ On Demand	\$5.99
Stingray Classica On Demand	\$6.99
Streampix ²³	\$4.99
Pay-Per-View and On Demand Movies and Events ²² (per title or event)	Prices Vary
Vivid On Demand Subscription ²⁴	\$19.99
Hustler On Demand Subscription ²⁴	\$19.99
TEN On Demand Subscription ²⁴	\$19.99
Girlfriends Films On Demand ²⁴	\$19.99
Too Much for TV On Demand	\$14.99
Wicked On Demand ²⁴	\$19.99
Urban Fantasy On Demand ²⁴	\$19.99
Falcon On Demand ²⁴	\$19.99
Homegrown Amateur On Demand ²⁴	\$19.99
Evil Angel ²⁴	\$19.99
Mature Lust ²⁴	\$19.99

SPORTS PACKAGES²⁰

MLB Extra Innings [®]	Call 1-800-XFINITY for pricing
NHL [®] Center Ice [®]	Call 1-800-XFINITY for pricing
NBA League Pass	Call 1-800-XFINITY for pricing

XFINITY TV EQUIPMENT

TV Box Limited Basic	\$2.50
TV Box	\$2.50
Remote	\$0.18
HD TV Box Limited Basic	\$2.50
TV Adapter (Limited Basic — Primary TV)	\$0.00
TV Adapter (Limited Basic — 1st and 2nd Additional TVs)	\$0.00
TV Adapter (Limited Basic — 3rd Additional TV)	\$0.50
CableCARD (first card in device)	\$0.00
CableCARD (second card in same device)	\$0.80

INSTALLATION (PER OCCURRENCE UNLESS NOTED)

	Initial Installation of Service	After Initial Installation of Service
Professional Installation ^{25,26}	\$79.99	N/A
In-Home Service Visit ²⁷	N/A	\$40.00
Hourly Service Charge ²⁵ For custom installation work	\$40.00	\$40.00
XFINITY Internet Gigabit Pro Professional Installation (per occurrence)		\$500.00
Wireless Networking On-Site Professional Set-Up (Separate trip, per occurrence)		\$99.95
Wireless Networking On-Site Professional Set-Up (each additional device over 4 devices per occurrence)		\$29.95

REACTIVATION

(NO IN-HOME VISIT REQUIRED—PER OCCURRENCE UNLESS NOTED)

Reactivation - TV	\$6.00
Reactivation - Internet	\$6.00
Reactivation - Voice	\$6.00

MISCELLANEOUS (PER OCCURRENCE UNLESS NOTED)

Customer-Owned Video Equipment Credit See www.comcast.com/equipmentpolicy for additional information	\$2.50
Regional Sports Fee ²⁸ (per month)	\$6.75
Service Protection Plan ²⁹ (per month) Optional plan that protects against charges for service visits to diagnose or repair In-Home Wiring that works with residential XFINITY TV, XFINITY Internet, or XFINITY Voice services. See xfinity.com/spp for terms.	\$5.95
Field Collection Charge Visit to customer's residence required to collect past due balance or unreturned equipment	\$30.00
Returned Payment Item (each)	\$25.00
Late Fee	\$10.00
Agent Assisted Payment For payment made by phone with a Customer Care Representative	\$5.99
Unreturned or Damaged Equipment Fees ³⁰ (per piece)	Replacement Cost
Self Install Kit Shipping and Handling (Standard Shipping)	\$15.00
Self Install Kit Shipping and Handling (Priority Shipping)	\$29.95
Accessory Shipping and Handling	\$5.95
TV Guide [®] Weekly Magazine (per month)	\$4.20

XFINITY VOICE^{1,31}

XFINITY Voice—Unlimited	\$44.95
With TV and Internet Service	\$39.95
XFINITY Voice—Local with More	\$34.95
With TV or Internet Service	\$24.95

CAREFREE MINUTES INTERNATIONAL CALLING PLANS

Carefree Minutes International Calling Plans are additional call plans to specific countries or international regions

Carefree Minutes Latin America 300	\$9.95
Carefree Minutes World Select 300	\$9.95

OTHER CHARGES (PER MONTH UNLESS OTHERWISE INDICATED)

VoiceMail	\$3.95
Additional Line with Calling Features	\$21.95
Additional Line without Calling Features	\$11.95

Refer to the last page for additional information. For information about XFINITY policies and terms of service, go to xfinity.com/policies.

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IMPORTANT INFORMATION REGARDING YOUR XFINITY SERVICES AND RATES

SUPPLEMENT - In addition to the price changes listed on the general IMPORTANT INFORMATION REGARDING XFINITY SERVICES AND RATES NOTICE, the prices for the following services will also change.

Effective December 20, 2017

TRIPLE PLAY PACKAGES	Current	New
MDU Preferred Extra Triple Play	\$119.99	\$124.99
MDU Preferred Triple Play	\$107.99	\$112.99

INTERNET SERVICES	Current	New
Galaxy with modem rental	\$58.95	\$59.95
NetOne with modem rental	\$58.95	\$59.95

SERVICES NO LONGER AVAILABLE FOR NEW SUBSCRIPTION	Current	New
Value Plus Triple Play Bundle	\$136.49	\$141.49
Value Plus LD Triple Play Bundle	\$136.49	\$141.49
Economy Video Triple Play Bundle	\$149.85	\$154.85
HD Starter Triple Play Bundle	\$156.49	\$161.49
HD Preferred Plus Triple Play Bundle	\$181.49	\$186.49
HD Preferred Plus with Sports Triple Play Bundle	\$191.49	\$196.49
MDU HD Preferred Triple Play	\$117.99	\$122.99
MDU HD Preferred Plus Triple Play	\$137.99	\$142.99
MDU Preferred Plus Triple Play	\$127.99	\$132.99
MultiLatino Ultra Triple Play	\$156.49	\$161.49
MultiLatino HD Ultra Triple Play	\$166.49	\$171.49
MultiLatino HD Ultra Plus Triple Play	\$186.49	\$191.49
MultiLatino HD Total Triple Play	\$211.49	\$216.49
Performance Extra Double Play	\$72.95	\$75.95
Blast Extra Double Play	\$85.95	\$90.95
Blast Plus Double Play	\$95.95	\$100.95
Blast Plus with HBO Double Play	\$102.95	\$107.95
HD Entertainment Double Play	\$149.99	\$154.99
Internet Extreme 150 Speed Upgrade (Triple Play Rewards)	\$25.00	\$20.00
Sports Entertainment Package (Triple Play Rewards)	\$8.95	\$9.95

ADDITIONAL IMPORTANT INFORMATION:

Effective December 20, 2017, the **XFINITY 2150 Latino Double Play** package will be renamed to **Basic Latino Double Play** and the **XFINITY 3150 Latino Triple Play** package will be renamed to **Basic Latino Triple Play**. The price and services received with these packages are not affected by these changes.

Starting December 20, 2017, due to increased business costs, the price of **XFINITY Instant TV Sports and News** pack will increase from \$25.00 to \$28.25 per month. Taxes and fees apply.



November 16, 2017

Board of Selectmen
Town of Allenstown
16 School Street
Allenstown, NH 03275

Re: International Channel Package Launch

Dear Chairman and Members of the Board:

We are pleased to share another enhancement we are making to our Xfinity TV offerings.

Comcast will launch up to 42 international channels and up to 30 new international packages in early December (starting on or around December 6th). This launch will give customers access to more international content such as Bollywood movies, Brazilian telenovelas and Chinese news, to name a few.

Xfinity TV customers who would like to purchase these new international offerings will need the necessary equipment to access this cable programming, e.g. X1 or the Xfinity Beta App on Roku.

When these new international channels and packages launch, we will have a dedicated landing page - xfinity.com/moreinternational, which will provide additional information in early December.

Please do not hesitate to contact me at 603-224-1871, ext. 202 should you have questions.

Sincerely,

Bryan Christiansen

Bryan Christiansen, Sr. Manager
Government & Regulatory Affairs