



## ClearGov Service Order

239 South St., 2nd Floor  
Hopkinton, MA 01748

Prepared by Tom Heffernan

Order Date 4-Apr

Pricing Valid Through 15-Apr

### Customer Contact Information

Customer	Allenstown, NH - Town		
Contact Name	Shaun Mulholland		
Contact Title	Town Administrator		
Contact E-mail	<a href="mailto:smulholland@allenstownnh.gov">smulholland@allenstownnh.gov</a>		
Contact Phone	(603) 485-4276 x 112		
Address	16 School St		
City	Allenstown		
State	NH	Zip	03275

### Customer Billing Information

Account #			
Billing Contact			
Billing Contact Title			
Billing Contact E-mail			
Billing Contact Phone			
Billing Address			
City			
State		Zip	

### Services

Service Period		Description of Services Ordered	Billing Date	Billing Frequency	Service Fees
Start Date	End Date				
06/15/17	06/29/17	ClearGov Insights Onboarding: Setup and delivery, including: data category mapping; infographic development; API access.	N/A	N/A	\$0.00
07/01/17	12/31/17	ClearGov Insights Platform: Municipality Edition ( <b>Pro-Rata</b> )	07/01/17	One-Time	\$2,750.00
07/01/17	12/31/17	Introductory Offer - 50% Discount off initial 12 months ( <b>Pro-Rata</b> )	07/01/17	One-Time	(\$1,375.00)
01/01/18	12/31/18	ClearGov Insights Platform: Municipality Edition ( <b>Annual Subscription</b> )	01/01/18	Annually In Advance	\$5,500.00
01/01/18	06/30/18	Introductory Offer - 50% Discount off initial 12 months ( <b>Pro-Rata</b> )	01/01/18	One-Time	(\$1,375.00)
Total:					\$5,500.00

### Service Order Terms

<b>Payment Terms &amp; Taxes</b>	All invoices are due Net 30 days from the date of invoice. The Fees set forth in this ClearGov Service Order do not include applicable taxes.
<b>Customer Deliverables</b>	Customer shall provide all deliverables and respond to all approval requests within three (3) business days of such requests. Any delay by Customer in meeting these deliverable requirements may result in a delayed launch of the Customer Profile, but such delay shall not affect or change the Service Period as set forth in this Service Order.
<b>Customer Satisfaction Guarantee</b>	During the first thirty (30) days of the Service Period, Customer shall have the option to terminate the Service, by providing written notice. In the event that Customer exercises this customer satisfaction guarantee option, such termination shall become effective immediately and Customer shall be eligible for a full refund of the applicable Service Fees.
<b>Term &amp; Termination</b>	Subject to the termination rights and obligations set forth in the ClearGov Service Agreement, this ClearGov Service Order commences upon the Order Date set forth herein and shall continue until the completion of the Service Period(s) for the Service(s) set forth herein. Each Service shall commence upon the Start Date set forth herein and shall continue until the completion of the applicable Service Period.
<b>Annual Service Fees Limit</b>	For any Annual Subscription, ClearGov may adjust the Service Fees on an annual basis, effective on each anniversary date of such Annual Subscription, by providing at least ninety (90) days written notice to Customer, provided however, that in no event shall such increase be more than 10% over the previous annual Service Fees.
<b>Auto-Renewal</b>	The Service Period for any Annual Subscription shall automatically renew for successive annual periods (each an <b>"Annual Term"</b> ), unless either Party provides written notice of its desire not to renew at least sixty (60) days prior to the end of the then current Annual Term.
<b>Agreement</b>	This ClearGov Service Order shall become binding upon execution by both Parties. The signature below affirms your commitment to pay for the Service(s) ordered in accordance with the terms set forth in this ClearGov Service Order and also acknowledges that you have read and agree to the terms and conditions set forth in the ClearGov Service Agreement found at the following URL: <a href="http://www.ClearGov.com/terms-and-conditions">http://www.ClearGov.com/terms-and-conditions</a> . This Service Order incorporates by reference the terms of such ClearGov Service Agreement.

### Customer

Signature	
Name	
Title	
Effective Date	06/15/17

### ClearGov, Inc.

Signature	
Name	Bryan A. Burdick
Title	President
Date	