

# Mid-State Regional Coordinating Council



## **Mid-State Regional Coordinating Council**

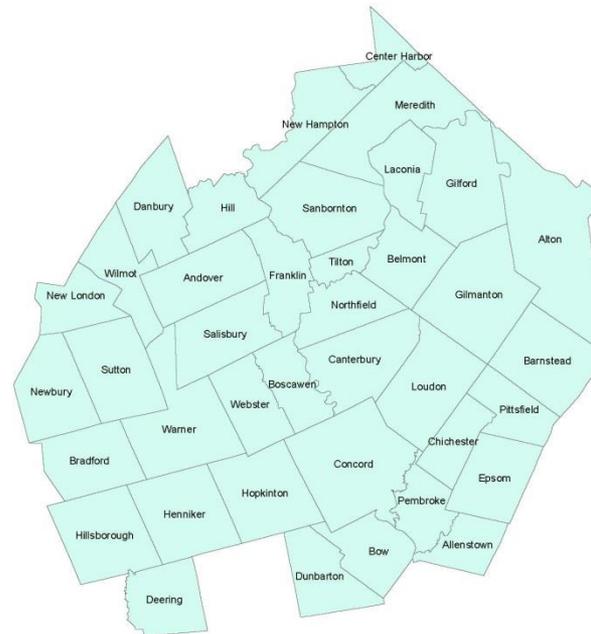
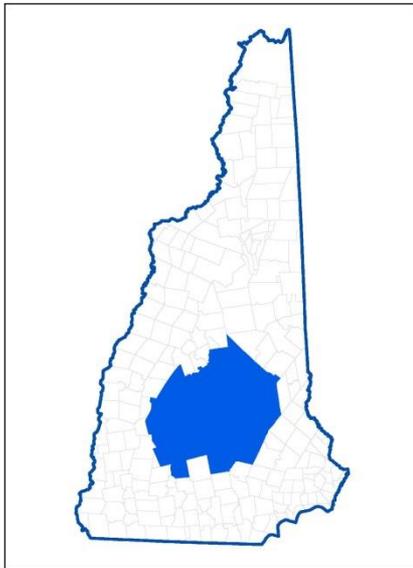
- 2007- NH legislature passed RSA 239B establishing the Statewide Coordinating Council for Community Transportation (SCC)
  - Set statewide policies for community transportation
  - Establish a framework for the development of Regional Coordinating Councils (RCC)

## Mid-State Regional Coordinating Council

- 2009- The SCC established 10 Community Transportation Regions
- Each region created a Coordinated Transportation Plan with the support and assistance of Regional Planning Commissions (RPC)
  - Facilitate the implementation of coordinated community transportation in their region.
  - Encourage the development of improved and expanded regional community transportation services.
  - Advise the SCC on the status of community transportation in their region.

# Mid-State Regional Coordinating Council

- Region 3 RCC serves all of Belknap County and Merrimack County (excluding Hooskett), and the towns of Deering and Hillsborough in Hillsborough County.
  - Supported by Central NH Regional Planning Commission (CNHRPC) and Lakes Region Planning Commission (LRPC).



## Mid-State Regional Coordinating Council

- 2010- Region 3 RCC organizers held their first meeting.
  - Region 3 choose the name of **Mid-State RCC**
  - Began recruiting a diverse group of members. Including: civic, county and state officials; social services representatives; service providers; transportation providers and members of the communities served. **Currently have 16 signed MOUs.**
  - Developed the following mission: **To improve mobility and access for all by coordinating regional and local community transportation services and information.**
  - Implement the **Coordinated Transit-Human Services Transportation Plan** for Region 3/Mid-State.

## Mid-State Regional Coordinating Council

- Coordinated Transit-Human Services Transportation Plan for Region 3/Mid-State
  - Determined that access to basic and essential services in the region can be challenging especially for residents who are unable to obtain reliable transportation do to age, disability, income or other limiting circumstances.
    - Limited transportation options
    - Sparse public transportation services
    - Need for greater coordination among transportation providers
    - Increasing demand for long and short-distance transportation
  - Vast majority of the Mid-State region consists of low population density cities and towns.
  - Majority of the region cannot support public fixed-route transportation and relies on demand-response services provided by small buses and **volunteer driver programs (VDPs)**

## Mid-State Regional Coordinating Council

- Coordinated Transit-Human Services Transportation Plan for Region 3/Mid-State Goals

Based on these findings it was identified that demand response services like VDPs are the most feasible option to expand transportation services in the region.

- Created the Mid-State Regional Ride Resource Directory
  - Comprehensive guide of the existing transportation providers and options in the region
  - Updated on a regular basis
  - Available in print and on-line  
<http://midstatercc.org/images/files/ride%20resource%20directory%20full%20page%20booklet.pdf>

# Mid-State Regional Coordinating Council

## Coordinated Transit-Human Services Transportation Plan for Region 3/Mid-State Goals

- Began working with existing VDP providers in the region and helped to coordinate a VDP Network
  - Facilitate expanded transportation options for individuals
  - Provide resources and enhance referral capabilities between VDP providers
    - Hold regular meetings to facilitate information sharing and referrals
  - Provide increased outreach and marketing for all VDP providers
    - Created VDP Network Brochure
    - Created Speakers Bureau
  - Create and adopt VDP provider standards

## Mid-State Regional Coordinating Council

- Coordinated Transit-Human Services  
Transportation Plan for Region 3/Mid-State  
Goals
- 2011 Mid-State RCC was awarded a 2 year FTA 5310  
Purchase of Service Grant to implement an enhanced  
VDP in the region
  - Persons age 60 and older and persons with disabilities are  
eligible
  - Rides to medical appointment, shopping and errands
  - Long distance non-emergency medical transport is  
available.
  - Provides feeder service to existing fixed-routes in region
  - Community Action Program Belknap-Merrimack Counties,  
Inc. (CAPBMCI) contracted to provide the service.

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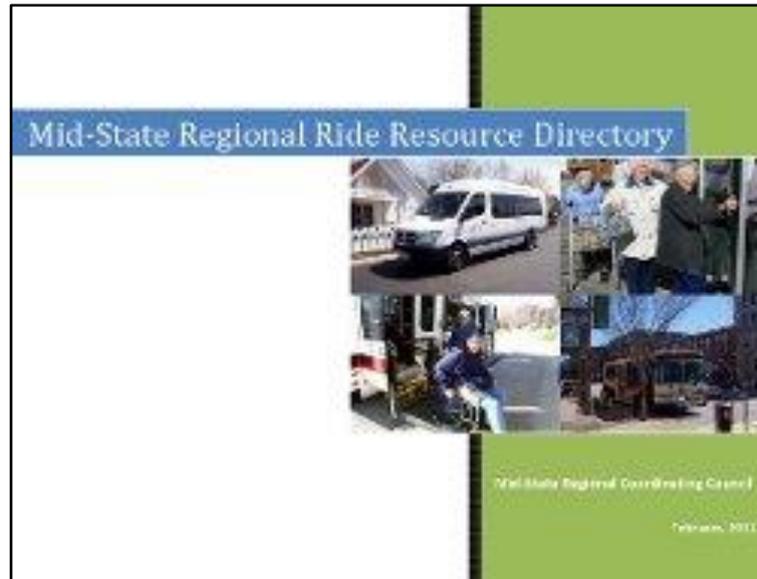
### • Coordinated Transit-Human Services Transportation Plan for Region 3/Mid-State

### 2013 Goals

- 2013 Mid-State RCC was awarded a 2nd FTA 5310 Purchase of Service Grant and a 5310 Formula Grant to implement the following projects:
  - Hire a regional transportation coordinator
  - Continue the growth of the enhanced VDP program
  - Expand the reach of the VDP Network
    - Sub-contract to an eligible VDP provider
  - Pilot an expanded demand–response accessible Rural Transportation bus service
  - Pilot a taxi voucher program

# Mid-State Regional Coordinating Council

## Mid-State Region Transportation Resources



Available on the Mid-State RCC website

[www.midstatercc.org](http://www.midstatercc.org)

## Mid-State Region Transportation Resources



- Serves Concord and a few surrounding towns.
- Fixed-route public bus system
- Demand-response senior and ADA Paratransit services.
- [www.concordareatransit.org](http://www.concordareatransit.org)



- Serves the towns of Belmont, Franklin, Gilford, Laconia and Tilton.
- Deviated-fixed route public bus system
- 10 fixed bus stop and Demand-response ¼ mile from route.
- **1-800-294-2496**
- <http://www.bm-cap.org/wts.htm>

## Mid-State Region Transportation Resources



- fixed-route connector operates twice a day between West Ossipee and Laconia (Route #3).
- **1-866-752-6890**
- [http://www.tccap.org/nct\\_cct.htm](http://www.tccap.org/nct_cct.htm)



- Concord Express route from MHT to Concord.
- Express public bus route leaves Concord 10 times daily
- 1-603-623-8801 or <http://www.mtabus.org/routeschedules/route-map/route-4/>

# Mid-State Region Transportation Resources



## **Rural Transportation Program**

- Interstate bus service leaves Lake Region twice a day to Concord and Boston
- **1-603-228-3300**
- <http://www.concordcoachlines.com/index.php/nh-locations/littleton-boston>
- Serves seniors in Belknap and Merrimack counties through 6 Senior Centers.
- Seniors ages 60 or older.
- Door to door service.
- Call your local Senior Center to arrange a ride.
- <http://www.bm-cap.org/rural.htm>

# Mid-State Regional Coordinating Council

## Mid-State Region Transportation Resources



- Statewide -Persons with Disabilities
- **Door to door**
- **1-800-826-3700**
- <http://www.gsil.org/community-based-disability-supports/transportation-services>



- Seniors and Persons with Disabilities in Belknap and Merrimack Counties.
- Volunteer Driver using personal vehicle.
- **1-603-225-3295**
- <http://www.bm-cap.org/vdp.htm>

# Mid-State Regional Coordinating Council

## Mid-State Region Transportation Resources

### Volunteer Driver Programs in the Mid-State Region

**In a medical emergency call 911 for assistance**

Policies vary for each organization but please be aware that between 48 hours and one week notice are recommended for booking a ride.



#### American Cancer Society Road to Recovery Program Bedford, NH 03110

**Phone:** 1-800-227-2345  
**Area:** Statewide  
**Service:** Rides to and from Cancer treatment

#### Caregivers of Southern Carroll Cty. & Vicinity Wolfeboro, NH 03894

**Phone:** (603) 569-6780  
**Area:** Alton, Wolfeboro, Tuftonboro,  
**Service:** People in need of a ride

#### Caring Hands Assisting Tilton Tilton, NH 03276

**Phone:** (603) 286-4521 ext. 100  
**Area:** Tilton  
**Service:** Senior citizens or disabled in need of transportation

#### Hopkinton Dial-A-Ride Hopkinton, NH 03229

**Phone:** (603) 746-4357  
**Area:** Hopkinton, NH  
**Service:** Seniors

#### Interlakes Community Caregivers, Inc. Center Harbor, NH 03226

**Phone:** (603) 253-9100  
**Area:** Center Harbor, Meredith,  
**Service:** Residents in need of support through transportation, must be registered

#### John O. Cate Memorial Van Loudon, NH 03307

**Phone:** (603) 783-4534  
**Area:** Loudon, NH  
**Service:** Loudon residents in need of transportation to an appointment

#### Kearsarge Council on Aging New London, NH 03257

**Phone:** (603) 526-6368  
**Area:** Andover, Danbury, Grantham, Newbury, New London, Springfield, Sunapee, Sutton & Wilmot  
**Service:** Over 55 Ambulatory

#### NH Medicaid Transportation Concord, NH

**Phone:** (603) 271-3770  
**Area:** Statewide  
**Service:** NH Medicaid covered services

#### New Hampshire Association for the Blind Concord, NH 03301

**Phone:** (603) 224-4039 x 317  
**Area:** Statewide  
**Service:** Transportation for clients

#### Friends Program, Inc. RSVP Caregivers Program Concord, NH 03301

**Phone:** (603) 228-1193 ext. 238 or 214  
**Area:** Merrimack County  
**Service:** People over 60 who need transportation for medical or basic needs

#### Volunteer Transportation Program Community Action Program Belknap-Merrimack Counties, Inc. Concord, NH 03302

**Phone:** (603) 225-1989  
**Area:** Mid-State RCC Region  
**Service:** Persons 60+ years of age or Disabled adults

#### White Birch Community Center Henniker, NH 03242

**Phone:** (603) 428-3077  
**Area:** Henniker  
**Service:** Seniors and people with life threatening illness

The mobility created by coordinated community transportation provides opportunities for people from all walks of life.

**Questions?**

