

Proposal for Software and Services, Presented to...

Town of Allenstown, Merrimack County NH

April 28, 2015

Quoted by: Steve Rennell



*Thank you for the opportunity to quote our software and services.*

*At BS&A, we are focused on delivering unparalleled service, solutions, support, and customer satisfaction. You'll see this in our literature, but it's not just a marketing strategy... it's a mindset deeply embedded in our DNA. Our goal is to provide such remarkable customer service that our customers feel compelled to remark about it.*

*We are extremely proud of the many long-term customer relationships we have built. Our success is directly correlated with putting the customer first and consistently choosing to **listen**. Delivering unparalleled customer service is the foundation of our company.*

BS&A Software  
14965 Abbey Lane Bath MI 48808  
(855) BSA-SOFT / fax (517) 641-8960  
bsasoftware.com

## Contents

*Please return all pages, retaining a copy for your records.*

Cost Summary; Totals.....	3, 4, 5
Annual Service Fees.....	6
Optional Items.....	7
Acceptance.....	8
Contact Information.....	9

## Attachments

*Please retain for your records.*

Hardware Requirements  
SQL Server Pricing



## Cost Summary

Software is licensed for use only by municipality identified on the cover page. If used for additional entities or agencies, please contact BS&A for appropriate pricing.

Prices subject to change if the actual count is significantly different than the estimated count.

### Applications, New Purchase

General Ledger .NET	\$5,875
Accounts Payable .NET	\$4,980
Purchase Order .NET	\$4,980
Miscellaneous Receivables .NET	\$4,980
Fixed Assets .NET	\$4,980
	Subtotal
	\$25,795

### Data Conversions

Convert existing BMSI data to BS&A format:

General Ledger (COA, Budget, Balance and journal transactions for current and two previous fiscal years)	\$2,940
Accounts Payable ( Vendors, Invoices & Checks back to start of previous fiscal year)	\$2,490
	Subtotal
	\$5,430

No data conversion to be performed for:

Miscellaneous Receivables  
Purchase Order  
Fixed Assets

### Project Management and Implementation Planning

#### Services include:

- Analyzing customer processes to ensure all critical components are addressed.
- Creating and managing the project schedule in accordance with the customer's existing processes and needs.
- Planning and scheduling training around any planned process changes included in the project plan.
- Modifying the project schedule as needed to accommodate any changes to the scope and requirements of the project that are discovered.
- Providing a central contact between the customer's project leaders, developers, trainers, IT staff, conversion staff, and other resources required throughout the transition period.
- Installing the software and providing IT consultation for network, server, and workstation configuration and requirements.
- Reviewing and addressing the specifications for needed customizations to meet customer needs (when applicable).

(4 onsite days) **\$7,000**

## Implementation and Training

- \$1,000/day
- Days quoted are estimates; you are billed for actual days used

### Services include:

- Setting up users and user security rights for each application
- Performing final process and procedure review
- Configuring custom settings in each application to fit the needs of the customer
- Setting up application integration and workflow methods
- Onsite verification of converted data for balancing and auditing purposes
- Training and Go-Live

Software Setup	Days: 2	<b>\$2,000</b>
General Ledger .NET	Days: 1	<b>\$1,000</b>
General Ledger .NET (joint City/Sewer Commission training)	Days: 1	<b>\$1,000</b>
Accounts Payable .NET (joint City/Sewer Commission training)	Days: 3	<b>\$3,000</b>
Purchase Order .NET (joint City/Sewer Commission training)	Days: 3	<b>\$3,000</b>
Miscellaneous Receivables .NET (joint City/Sewer Commission training)	Days: 1	<b>\$1,000</b>
Fixed Assets .NET	Days: 1	<b>\$1,000</b>
	Total: 12	Subtotal <b>\$12,000</b>

## Optional Post-Go Live Assistance

- Review and consult on streamlining day-to-day activities as they relate to the processes within the BS&A applications
- Assist customers with more detailed and advanced report options available within the BS&A applications
- Revisit commonly-used procedures discussed during training
- As needs arise, provide assistance with bank reconciliations
- \$1,000/day
- Days quoted are estimates; you are billed for actual days used

Post-Go Live for all Financial Mgt apps for which training was performed      Days: 2      **\$2,000**

## Cost Totals

*Not including Annual Service Fees*

Applications	\$25,795
Data Conversions	\$5,430
Project Management and Implementation Planning	\$7,000
Implementation and Training	\$12,000
Post-Go Live Assistance	\$2,000

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**Total Proposed** **\$52,225**

**Travel Expenses** **\$8,219**

*Travel Expenses are calculated assuming that the Town and the Sewer Commission would be implemented and trained concurrently. If this is not possible, or the Town purchases BS&A but the Sewer Commission does not, travel expenses and training days may require revision.*

## Payment Schedule

- 1<sup>st</sup> Payment: **\$12,430** to be invoiced upon execution of this agreement.
- 2<sup>nd</sup> Payment: **\$25,795** to be invoiced at start of training.
- 3<sup>rd</sup> Payment: **\$22,219** to be invoiced upon completion of training.

## Annual Service Fees, New Purchases

Unlimited service and support during your first year with the program are included in your purchase price. Thereafter, Service Fees are billed annually. BS&A Software reserves the right to increase the Annual Service Fee by no more than the yearly Consumers Price Index (CPI).

General Ledger .NET	\$1,175
Accounts Payable .NET	\$1,000
Purchase Order .NET	\$1,000
Miscellaneous Receivables .NET	\$1,000
Fixed Assets .NET	\$1,000
<b>Total Annual Service, New Purchases</b>	<b>\$5,175</b>



## Optional Item(s)

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### Program Customization

BS&A strives to provide a flexible solution that can be tailored to each municipality's needs. However, in some cases, custom work may be required. Typical examples include:

- ˘ custom payment import/lock box import
- ˘ custom OCR scan-line
- ˘ custom journal export to an outside accounting system
- ˘ custom reports

If you require any custom work, please let us know so that we can better understand the scope of your request and include that in a separate proposal.



## Acceptance

### Signature constitutes...

1. An order for products and services as quoted  
*Quoted prices do not include Program Customization or training beyond the estimated number of days*
2. Agreement with the proposed Annual Service Fees
3. Acceptance of BS&A's hardware recommendations required to efficiently run the .NET applications

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**Signature**

**Date**



**BS&A PLEDGE.** We offer a one-year, risk-reversal pledge on our software. If, up to a year after installation, you are not happy with our software and service, you can return our software for a full refund.

### Returning Accepted Proposal to BS&A

*Please return the entire proposal, with signature/date (this page) and contact information (next page) filled out, by any of these methods:*

Mail: BS&A Software  
14965 Abbey Lane  
Bath, MI 48808

Fax: (517) 641-8960

Email: [srennell@bsasoftware.com](mailto:srennell@bsasoftware.com)

Once your proposal is received, a BS&A representative will contact you to begin the scheduling process.

## Contact Information

If any mailing addresses are PO Boxes, please also provide a Street Address for UPS/Overnight mail.

If additional contacts need to be submitted, please make a copy of this page.

### Key Contact for Implementation and Project Management

Name \_\_\_\_\_ Title \_\_\_\_\_

Phone/Fax \_\_\_\_\_ Email \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

### IT Contact

Name \_\_\_\_\_ Title \_\_\_\_\_

Phone/Fax \_\_\_\_\_ Email \_\_\_\_\_

Mailing Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_